



Detailed Feature List

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***Free Version Launching June 14th 2021**

If you have any questions about any of these features, [click here](#) to schedule an introductory call and tell us about your frustrations or ask us about any the features you are interested in.

	<u>Free</u>	<u>Paid</u>
General		
Users	1	Subject to Plan
Transactions <i>Number of new quotes and invoices that can be created in a month.</i>	20	Unlimited
Quotes		
Work Orders		
Invoices		
Purchase Orders		
Online Payments		
Your Brand Only <i>There is no Teesom branding on anything that goes out to your customer.</i>		
Text Messages Included	100	Unlimited
Use Your Own Email Address <i>Send emails from YOUR domain, e.g., Sales@myprintshop.com</i>		
Sales		
3 Tier Pricing <i>Present customers with 3 pricing options based on a turnaround date. Minimize rush orders or make money on them. 3 Tier pricing is optional and completely customizable. You can turn this feature on or off by customer or for each individual order.</i>		

Quote Follow Up Reminders

Teesom will remind you to follow up on pending quotes. Record conversation notes and set a new follow up reminder, if needed.

Quote Expiration

Set an expiration date on a quote. This will prevent your customers from placing orders on stale quotations.

After Sales Follow Up

Set a reminder to follow up with the customer to see how the order is working out for them.

Online Quote Approvals / Order Confirmation

Depending on the customer's terms, they will be required to make an online deposit payment before the order is accepted. Customers can also reject / request changes to a quote.

Live Vendor Stock Check

Check stock before sending the quote to the customer to avoid disappointing them.

Live Vendor Pricing

*Teesom's live integration with AlphaBroder, SanMar, S&S Activewear and TSC apparel, allows you to **create accurate quotes that are profitable.***



















Easily duplicate quotes / orders

Advanced Pricing.

*Create unlimited Markups for goods, based on the item type, who the customer is and/or the number of items being ordered. **Markups in Teesom are completely customizable.** A hat could be marked up differently than a high-end jacket. You may markup certain customers, such as charities, differently. And of course, the more they order the less the markup percentage will be.*

Multiple Pricing Engines

Unlimited price lists can be created. Embroidery pricing can be charged by a flat fee, by stitch count or stitch count breaks, we have you covered. Customizing Screen Printing, DTG Printing, Heat Pressing, and Squared Pricing (for signs), are quick and easy, as well. Unlimited additional charges can be created for all price lists.

Packing Slips

Track Customer Goods

Teesom has a separate module to track customer goods. Customer goods can be partially received and supports multiple shipments coming in.

Manage Customer Expectations

This is a great feature when you are a contract printer. Teesom has a separate area to set customer expectation dates e.g. the date the artwork needs to be approved or the date customer goods are due, in order to meet their deadline.

Online Artwork Approvals

Customers can approve or reject orders online. Teesom will send out approval reminders so you can have more time to focus on production.

Artwork Approval History

Teesom saves each art approval separately and assigns a separate revision to each one. You can track changes and see an entire history of approvals for a particular job.

Secure OTP Approval

This optional (One Time Pin) feature adds an extra layer of security when customers approve art. A unique pin number will be sent to your customer's cell phone number that they need to enter when approving artwork. This acts as a digital signature to ensure that the right person approves the artwork.

Re-Approvals



















This optional feature allows you to easily send re-approvals to your customer on re-orders. [Click here](#) to read why re-approving is so important.

Artwork Stages

This is a great feature to track artwork progress. Create and Color Code custom artwork stages such as "Art is Press Read" or "Sent to DTS"

Track actual vs Quoted Specifications

If you quoted your customer on 2000 stitches but the job turns out to be 5000 stitches then you can capture the actual stitch count and at the time of re-order you can select to quote your customer on the actual stitch count. Same goes for screen printing and other embellishment specifications. Great for

Internal Warehouse transfers

Teesom supports multi warehousing. You can easily transfer inventory from one warehouse to the other.



Inventory Journals

Write off damaged stock or adjust the average cost. Teesom gives you all the power you need to manage your inventory and many dollars are tied up in your warehouse.



Business Management Tools

Security Text notifications.

Teesom will send the primary user a text message as an extra layer of protection when anything happens that we think you should be aware of, such as refunds or invoices that are voided.



User Access Control

Limit access to certain areas of the program. Group users under a user type and assign access control to the user type.



Device Dashboard

See who is logged in and active in Teesom and from which device. You can also block devices. Just an additional layer of security so you can stay in control.



QuickBooks **Online and Desktop** Integration

Send invoices, purchase orders, payments, suppliers, and customers to QuickBooks Online or QuickBooks Desktop.



Combined tax options

This is an especially important feature if you want your taxes to be correct and sync up with QuickBooks. 6% tax plus 3% tax is not the same as 9% tax. Each tax needs to be calculated separately, rounded then added together.



Personal Account Manager

We have your back. We will not leave you hanging. Your success is our success.



Priority Support

We respond within one business day. Well... that is our policy, but it is much faster than that. Give us a try



Live Chat Support

There is Live chat support in Teesom. Just click on the chat icon and **speak to a real person** on the other end. If they cannot help you immediately, they will create a support ticket and escalate it to the next level.

Ticket Support

Remote / Zoom Support

Instead of exchanging many messages, it is just sometimes easier to initiate a remote support session and get the problem instantly resolved. If we cannot answer your question within 3 exchanges, then we will suggest a remote session to get it resolved. We do not like aging tickets 😊

Initial Setup or Training

Additional Setup and Training

Comprehensive Help Documentation

Video Tutorials

Programmer’s Ear (Vote On Wishlist)

Book Setup and Training 24/7 that suits **your calendar.**

Free updates & upgrades

Unlimited file storage

Cloud Based No software to install

Daily Backups

SSL Encryption

Upgrade or Downgrade Any Time

No Contracts (Month To Month)

Save on Annual Plans

Mobile Compatible

Access to your data if you cancel

\$30 p/h	
2 Sessions	6 Sessions
\$30 p/h	\$15 p/h
N/A	